

Business details

Monday – Friday

10:00am – 6:00pm

Saturday 10:00am – 5:00pm

Telephone: 020 8315 0005

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Website: www.pcrepairstore.co.uk



Services and price list 2010

We offer professional IT services for home and business users at a cost effective price. We have a team of qualified PC technicians and all the latest diagnostic testing software, to insure your computer problem is fixed properly and at a cost effective price.

- PC REPAIR
- OPERATION SYSTEM INSTALLATION
- DATA BACKUP
- DATA TRANSFER
- SOFTWARE INSTALLATION
- PC SETUP & CONNECTION
- DATA RECOVERY
- DATA CLEANSE
- UPGRADE INSTALLATION
- PC HEALTH CHECK

PC REPAIRS £35 up to £65

If your machine is getting on a bit and things are falling off faster than you can stick them back on, then why not give it a little TLC and let our PC repair service replace the parts before they finally fry! PC repair store can breathe new life into your old PC and can replace like for like parts when performing the repair, or you could even opt for an upgrade at the same time.

The PC repair service is available in our store and includes the cost of labour. If the PC cannot be repaired then we offer a No Fix No Fee PC repair service.

1 *Here's what you'll get...*

A qualified PC Repair Store technician will diagnose any problems with your PC and recommend which parts need replacing.

The PC repair cost covers the repair time no matter how long it takes, and we can even upgrade your PC at the same time!

2 *Here's how it works...*

- 1.** Bring your PC to the PC Repair Store.
- 2.** Just bring your PC or laptop - leave the keyboard etc at home.
- 3.** Explain the symptoms to us and we'll diagnose the problem.
- 4.** We will recommend a solution in no time.
- 5.** PC repair includes an estimate for any parts needed.
- 6.** If you're happy, we'll carry out the PC repair.
- 7.** We will let you know how long it will take.
- 8.** We will give you a full service report when you collect.
- 9.** We will answer any questions you have on the PC repair.
- 10.** Experience a rejuvenated PC and enjoy computing with a new lease of life.

PC HEALTH CHECK £50

Every computer needs regular maintenance to keep it running at its best and a PC health check could be just the ticket. Over time unused files build up on your hard drive, adding and removing software leaves behind a messy hard drive and dust builds up inside the PC case. All these factors reduce the efficiency of your computer – meaning you don't get the performance you'd expect.

To keep your computer in shape, The PC Repair Store recommends you have a PC health check once a year. We can even come to your house if required, and carry out the PC health check in your home. Similar to a car service and MOT – our PC health check focuses on a number of critical areas.

1 *Here's what you'll get...*

This is a comprehensive MOT for your computer. One of our PC Repair Store technicians will conduct an intensive computer health check including a spy ware and virus scan. You will also get a consultation and advice on improving your PC's performance.

2 *Here's how it works...*

- 1.** Service carried out either in store or in home at a time to suit you.
- 2.** Consultation to discuss any PC problems you may have.
- 3.** Complete software diagnostic.
- 4.** As well as a complete hardware diagnostic.
- 5.** Install Windows updates and security patches.
- 6.** Full virus and spy ware scan and clean.
- 7.** A full valet – your PC is thoroughly cleaned inside and out.
- 8.** Advise you on any required upgrades.
- 9.** Free installation of any upgrades purchased from The PC Repair Store.
- 10.** We will answer any questions you have on the PC health check.

UPGRADE INSTALLATION £25

The once humble home computer is increasingly becoming the hub of our home entertainment systems. Allowing us to watch, listen, record and store movies, music and television programs. This increasingly varied multimedia use of PCs often makes them hungry for more storage space.

Digital media such as music, photos and videos requires a lot of storage. You increase your storage capacity by adding an internal hard drive, or an external USB 2 hard drive. Video editing is a good idea of a task that needs plenty of free space to hold the raw footage. If you fancy adding a TV card to your PC then you can turn it into a digital TV recorder allowing you to pause and rewind live TV.

Make an appointment with The PC Repair Store now to discuss how our upgrade installation service can benefit you. We'll advise you on what upgrades you require and we can upgrade your PC in store, in your home or in the office.

1 Here's what you'll get...

Breathe new life into your PC and help it perform new tasks by getting The PC Repair Store to install some upgrades. We can install any number of upgrades for your PC to help it complete tasks like Editing videos, playing games and watching TV. **Parts paid for separately**

2 Here's how it works...

1. The upgrade installation service is carried out either in store or in home at a time that suits you.
2. We just need your laptop or PC - leave your keyboard at home.
3. We'll diagnose the kind of upgrades your PC could benefit from.
4. Including installing an extra DVD drive or another hard drive for more storage.
5. We can also install sound and video cards.
6. We'll confirm the compatibility of the parts**.
7. We will advise you how long the job will take.
8. We will give you a detailed Service Report when it's done.
9. We will answer any questions you have on the upgrade installation.
10. When you get home, plug-in your PC and get ready to experience improved PC performance.

OPERATION SYSTEM INSTALLATION £45

If your computer takes a few weeks to arrive at the desktop or just won't load your operating system at all, then it may be time to start from scratch and reinstall your operating system.

If you are familiar with doing this then you'll know just how long it can take, and it can take a while. So, why not bring your PC into The PC Repair Store where we can install or upgrade your computer with the latest operating system, providing it meets the minimum required specification. If you are opting for a full operating system install then you will lose any data that is stored on the PC. It is recommended that you backup any critical information before proceeding or take advantage of our **Data Backup** service and we'll do it for you (The data backup service is charged separately).

1 Here's what you'll get...

We will upgrade to or install the latest operating system onto your computer. This includes an option to back up your data for your own peace of mind. It gives your computer a new lease of life.

2 Here's how it works...

1. Bring your PC to the PC Repair Store.
2. You will just need the main PC tower or base unit, leave the keyboard etc at home.
3. We will see if a new operating system can be installed.
4. If your PC is too old, this may not be possible.
5. We will recommend the best operating system for your PC.
6. The service covers all installation costs.
7. The operating system is charged separately.
8. We will give you a Service Report when it's done.
9. We will answer any questions you have.
10. You can enjoy a PC with a new lease of life.

DATA BACKUP £25

Data loss is one of the big fears of the technology age. With your home computer containing data like your personal finances, work files, appointments, family photographs and more, losing your data can be a frightening prospect. Thinking about data backup yet?

The results of data loss can be devastating – but it doesn't have to be a catastrophe. Performing a regular data backup allows you to secure your most important files, which will give you reassurance against the problems associated with data loss. Spending some time to protect against your hard drive failing is time well spent. At the PC Repair Store we can offer you a data backup service that backs up your information for you in store, allowing you to spend your time doing other things.

1 *Here's what you'll get...*

The PC Repair Store Data Backup service offers protection for all of your files including photos, videos and music, giving you peace of mind in the event of a virus or your computer crashing. Keep your PC files in a safe place by using this convenient in store data backup service.

2 *Here's how it works...*

- 1.** The data backup service is available in store.
- 2.** You will just need the main PC tower or base unit, leave the keyboard etc at home.
- 3.** Bring your PC to the PC Repair Store.
- 4.** Just bring your PC or laptop - leave the keyboard etc at home.
- 5.** Tell us which files, photos, videos and music you want backed up.
- 6.** We will back them up and copy them to a CD or DVD.
- 7.** Buying an external hard drive? We can back up to this instead.
- 8.** We will confirm which files we have made a back up of.
- 9.** We will answer any questions you have on data backup.
- 10.** Sit back and relax: your files are safe and secure.

DATA CLEANSE £25

When you've bought a new PC, disposing of your old PC can become an issue. Do you pass it to a family member, sell it on eBay or donate it to the local primary school raffle? If you are planning on passing your computer to anyone once you have finished with it, you should consider data cleansing a necessity. Reformatting your hard drive is not enough to protect against identity theft or to prevent confidential documents being extracted. With just a few simple pieces of information, someone could get a passport, a mortgage, personal credit or a driving license in your name.

The PC Repair Store Data Cleanse service will remove all the data from your PC, allowing it to be disposed of safely or passed on to someone else without the worry of your data being recovered later by unscrupulous individuals. We use government standards to ensure the destruction of your data is to a secure level.

1 *Here's what you'll get...*

Protect yourself against identity theft using our Data Cleanse service. We use a Government approved level of removal that permanently deletes your personal files from the hard drive. This is an ideal service if you want to sell or dispose of an old PC.

2 *Here's how it works...*

- 1.** Bring your PC to the PC Repair Store.
- 2.** Just bring your PC or laptop, leave the keyboard etc at home.
- 3.** We will then agree which files are to be removed.
- 4.** Fixed charge, no matter how many files need removing.
- 5.** Your personal files will be removed.
- 6.** We will give you a full Service Report when it's done.
- 7.** We will answer any questions you have on data cleansing.
- 8.** You can then safely sell or dispose of your cleansed PC.

DATA RECOVERY £55 up to £95

Are you experiencing hard disk or memory card failure? Recently dropped your laptop? If so then it's likely you'll need our data recovery service to recover the data that was stored on your PC. The PC Repair Store data recovery service uses the latest technology to extract your important information from even the most corrupted PC, where the hard drive or storage media is intact.

The recovered data can then be transferred to a new hard drive or replacement computer. Prices start at only £55.00 for flash drive data recovery and £95.00 for hard disk recovery. If we cannot recover your data in store we will be able to provide you with a quote to get your data extracted at our specialist data recovery lab.

1 Here's what you'll get...

Data recovery of your precious photos, videos and any other files that have been deleted or corrupted on your hard drive. We can also recover files from USB pen drives and memory cards. All of the data we recover can be transferred onto a new hard drive, CD or DVD.

**The data recovery service includes transfer to CD/DVD but excludes the cost of a new hard drive.

2 Here's how it works...

1. Bring your PC to the PC Repair Store.
2. The service includes data recovery from a hard drive or other devices like USB sticks.
3. Just bring the hard drive either with the laptop or PC separate - leave the keyboard etc at home.
4. We will ask you to confirm where the files were located.
5. We'll recover your files, photos, videos and music.
6. The files will be transferred to a new hard drive, CD or DVD.
7. If a new hard drive is required, we can install this too**.
8. We will give you back your old hard drive.
9. We will answer any questions you have on data recovery.
10. You can sit back and relax in the knowledge that your valuable files are safe and secure.

DATA TRANSFER £30

Getting a brand spanking new PC to replace a old one is always exciting. But, the most daunting thing you'll ever have to do with your PC is moving your files and folders to the new one! The thought of transferring all that information can take some of the shine off that sparkling new piece of kit. After all, you want to play with your new PC, not sit copying files.

At The PC Repair Store we know how to move your data quickly and securely. We'll transfer your files and folders to your new PC for you in store. At the same time we can provide you with a backup of all your files should you lose the data off your PC in the future. Check out our Data **Backup service** for more information.

1 Here's what you'll get...

Safely and securely transfer personal files, photos, music and any other files from your old PC to your new one. We can perform this service on any PC no matter where it was bought and it can be done on the spot in our store.

2 Here's how it works...

1. Bring your PC to the PC Repair Store.
2. You'll just need your PC or laptop. Leave the keyboard etc at home.
3. Identify the files you'd like to transfer to your new PC.
4. We will transfer your files, photos and music to your new PC.
5. We will do this safely and securely.
6. This should take just 30 minutes, depending on the number and size of files.
7. We will show you where your files are on your new PC.
8. We will give you a full report on what's been transferred.
9. We will answer any questions you have on data transfer.
10. Sit back, relax and enjoy your new PC loaded with all your important files.

SOFTWARE INSTALLATION £30

When you purchase the latest games and software, more often than not, you will find it on a DVD rather than CDs. This is because 1 DVD can hold the equivalent of 6 CDs worth of data. By having the software on a DVD saves space on your shelf and also saves you from having to swap multiple discs over during the software installation.

If you are having problems installing a piece of software and have run out of ideas, then don't panic. The chances are that your computer is low on hard drive space or you may have a fault with your CD/DVD drive. Our engineers have external optical drives, so we'll be able to get your software installed, and advise you of any issues that your computer may be experiencing during the software installation.

1 *Here's what you'll get...*

Software installation will get you up and running in no time. There is no need to wade through complicated instructions anymore. Tell The PC Repair Store what you need and leave it in our capable hands.

2 *Here's how it works...*

- 1.** Bring your PC to the PC Repair Store.
- 2.** We'll just need your PC or laptop - leave the keyboard etc at home.
- 3.** We will check if the new software can be installed.
- 4.** If your PC is too old, this may not be possible.
- 5.** We will make recommendations to support your system.
- 6.** Software installation covers all installation costs.
- 7.** The software is charged separately.
- 8.** We will give you a service report when it's done.
- 9.** We will answer any questions you have on the software installation.
- 10.** Sit back and enjoy your new software.

PC SETUP AND CONNECTION £30

Installing and connecting your new PC can take a tremendous amount of time. The PC Repair Store' PC setup and connection service ensures that your home PC is set up, running and fully tested, allowing you the time to get on with other things. Every stage from installing software, setting up your hardware, setting up your email account and more will be done by your own private PC Repair Store.

As part of the PC set up and connection service, we will leave you with a recovery disk. So, if in the future you have any problems with your PC, you will be able to get it going, quickly and easily.

1 *Here's what you'll get...*

Don't wade through complicated instructions. Take the hassle out of setting up your PC by letting The PC Repair Store do it. In no time you'll have your computer ready to go with all the drivers and software installed and the security software configured to suit your needs.

2 *Here's how it works...*

- 1.** Service carried out either in store or in home at a time to suit you.
- 2.** Unpack and check your new PC and other related gadgets you may have purchased.
- 3.** Start-up of your PC and boot the operating system.
- 4.** We will backup recovery media on to DVD and connect any device purchased at the same time.
- 5.** Install drivers and software for your PC and printer.
- 6.** Set up an approved Internet & email account (where possible - in home only).
- 7.** Configure security including Windows Vista settings if appropriate.
- 8.** We will give you a full demonstration.
- 9.** We will answer any questions you may have on the PC set up and connection service.
- 10.** Sit back, relax and enjoy your new PC that's ready to go!